



# CERTIFICATE

*This is to certify that the Information Technology - Service Management System of*

**Neural Metrics Pvt. Ltd.**

**RMZ Millenia Business Park 2, 8 th Floor, Campus 5, No 143 Dr. MGR  
Road, Perungudi, Kanthanchavadi, Chennai 600 096, India.**

*has been assessed and found to conform to the requirements of*

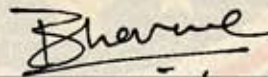
**ISO/IEC 20000-1:2018**

*This Certificate is valid for the following scope*

**The Service Management System of Neural Metrics Pvt. Ltd. Supporting the  
Provision of AI-Powered Underwriting Data Solutions, Adaptive AI Assistants,  
Predictive Underwriting, Lessor's Risk Assessment, Book Roll Analytics, Exposure  
Monitoring, Premium Audit, Renewal Support, Business Acquisition Support.**

Certificate No. :AMER23239  
Original Issue Date :20/12/2024  
ReIssue Date :20/12/2024 R0  
Surveillance /Expiry Date :19/12/2027  
Recertification Date :19/12/2027



  
Director

**AMERICO QUALITY STANDARDS REGISTECH PVT. LTD**

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